



Certificate of Completion

This certificate acknowledges that **Sara Ziad** has successfully fulfilled the requirements of the course **Creating a Positive Customer Experience** on **Jul 10, 2023**

- ✓ Customer Service's Role in Customer Experience
- ✓ How to Impress Your Customers
- ✓ How to Interact with Your Customers
- ✓ How to Engage Your Customer
- ✓ Assessment

