



This certificate acknowledges that **Florence Sheppard** has successfully fulfilled the requirements of the **SafetyCulture Certified Improvement Specialist** course on **Mar 13, 2023**

- Inspections + exam
- Task Management (Actions) + exam
- Observations and Incident Reporting (Issues) + exam
- Workplace Communication (Heads Up) + exam
- Performance Analysis (Analytics) + exam
 - APIs and Integrations + exam
 - Hardware and Sensors + exam
- Bringing it all together; customer scenario + Improvement Engine application exam

A handwritten signature in blue ink, reading 'Hugh McLachlan'.